

SMARTLine Calling Card

You will need a touch-tone telephone.

1. Call 717-263-8468. Long distance callers may dial our toll-free number 888-633-PFCU (7328).
2. Enter your account number and Access Code followed by #.
3. Enter your secondary access code followed by #.
4. SMARTLine will ask for your service code followed by #.
5. Choose and enter the service code you wish, followed by #.
6. You must enter dollars and cents. Example:
\$25.00 would be entered as 2500. SMARTLine will automatically place a decimal in front of the last two digits entered.
7. After each transaction, SMARTLine will provide confirmation and ask for another service code.
8. To end your call, enter 03#.
9. If you have any questions, please call PFCU 717-263-4444 or 888-777-9982.

For easy reference, please record your ID numbers here.

Consult your PFCU statement for your individualized account ID numbers.

Prime Shares00

All Other Shares include:

Secondary Shares (03-06)	_____
Vacation Club (10-14)	_____
Christmas Club (15-19)	_____
Money Market (20-24)	_____
Share Draft Checking (25-35)	_____
Accumulative IRA (36-39)	_____
All Certificates (40-79) (including IRA Certificates)	_____

SMARTLine Service Codes

The following service codes are used to access SMARTLine in the **Expert Mode**. (To change to the **MENU Mode**, press **42#** and follow the spoken choices.)

Remember to press the # symbol after entering numbers or codes.

BALANCE INQUIRY

SERVICE CODE

Share Savings	04#
Share Draft Checking All	05#
Other Shares	06#

LOAN TRANSACTIONS

Next Loan Payment Due Date Inquiry	09#
Loan Balance	10#
Loan Payoff	11#
Loan History	16#
Loan Interest Paid	19#
Loan Advance	34#
Loan Balance History by Date	39#
Loan Payments Inquiry	53#

TRANSACTION INQUIRY

Check Inquiry by Check Number Check	12#
Clearance Inquiry	49#
ATM Transactions Inquiry	50#
Automated (ACH) Transactions Inquiry	51#
Payroll Transactions Inquiry	52#
Debit Card Transactions Inquiry	54#
Point of Sale Transactions Inquiry	55#
Last Payroll Deposit	13#
Last Deposit	14#
Share History	15#

OTHER INQUIRIES

IRA Contributions	17#
Dividends Paid	18#
Other Share Balance History	38#
Loan Advance Total	40#

TRANSFERS

Share Savings to Share Draft Checking	22#
Share Draft Checking to Share Savings	23#
All Other Shares to All Other Shares	24#
Loan to Share Savings	25#
Loan to Share Draft Checking	26#
Loan to All Other Shares	27#
Share Savings to Loan	28#
Share Draft Checking to Loan	29#
All Other Shares to Loan Transfer	30#

WITHDRAWALS

From Share Savings From	31#
Share Draft Checking	32#
From All Other Shares	33#

MISCELLANEOUS

Next Account	02#
Good-bye	03#
Share List	07#
Loan List	08#
Help	20#
Deposit History	37#
Change Access Code	41#
Expert to Menu Mode – Menu to Expert Mode	42#
English to Spanish – Spanish to English	45#
Change Number of Transactions Provided	46#
Stop Draft	47#
Cancel	*#



SMARTLine

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www.patriotfcu.org